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PROCESS COM®
POUR LES MANAGERS
Manager sans stress et booster ses équipes

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Lire des ebooks Process Com pour les managers Christian Becquereau PDF, ePub, mobi, Process Com® a été créé pour la Nasa dans les années 1970 dans le but d'améliorer la collaboration entre les astronautes de profils différents.

Appliqué à l'entreprise, ce modèle permet d'identifier des comportements provoqués par le stress et de manager des personnalités variées dans des contextes professionnels tendus.

Parsemé de cas concrets, ce guide montre comment utiliser Process Com® de façon simple. Le lecteur, entraîné par de nombreux exercices, saura repérer le profil de son interlocuteur, gérer les états de stress, en stopper les effets nocifs, et rétablir une coopération en un instant.

Après la lecture de cet ouvrage vous pourrez :

Désamorcer le stress de vos collaborateurs Rétablir un relationnel en une seule interaction Mettre fin à une manipulation Dynamiser vos réunions d'équipe Etre un manager charismatique et performant dans la durée
Préfaces de Gérard Collignon et Jean-Pierre Letartre

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